

Terms and Conditions for Optimum Prestige Homes

Introduction

These Terms and Conditions govern the use of services provided by Optimum Prestige Homes ("we", "us", "our"), a property management company. By accessing our services, website, or entering into a rental agreement, you ("you", "your", "user") agree to be bound by these terms.

Services Provided

We offer property management services including, but not limited to, rental management, property maintenance, and leasing services. Detailed descriptions of our services are available on our website or upon request.

User Obligations

- **Payments:** Tenants agree to pay rent and any other charges on time as per their lease agreements.
- **Property Care:** Tenants agree to maintain the premises in good condition, reporting any damage or necessary repairs.
- **Legal Compliance:** All users agree to comply with local laws and regulations relating to property rental and maintenance.

Our Obligations

- **Service Quality:** We commit to providing high-quality property management services in accordance with industry standards.
- **Maintenance and Repairs:** We will perform or arrange necessary maintenance and repairs within a reasonable time frame.
- **Privacy:** We will protect personal information in accordance with our Privacy Policy.

Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages arising out of or in connection with our services, except to the extent such liability cannot be excluded by law.

Indemnity

Users agree to indemnify us against all losses, damages, costs, and claims arising from their violation of these terms or any unlawful use of our services.

Amendments

We reserve the right to amend these terms at any time. Users will be notified of any significant changes.

Governing Law

These terms are governed by the laws of England and Wales, and any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.

Cancellation and Termination

It seems you've uploaded an image regarding a "3 months written notice" for a section on Cancellation and Termination. Since I cannot view the image, I will provide you with a

general template for a Cancellation and Termination clause that includes a 3-month written notice requirement, tailored for a business operating in the UK:

Cancellation and Termination

This agreement may be terminated by either party by providing the other party with a 3-month written notice. The notice must be delivered in writing and will take effect from the date it is received by the other party. During the notice period, all terms and conditions of the agreement, including payment obligations, will remain in effect until the termination is finalised.

For tenants, notice must be provided in accordance with the terms specified in the rental agreement. For property owners, notice must align with the terms set out in the property management agreement.

Upon termination, tenants are required to vacate the property, leaving it in a condition that meets the standards outlined in the tenancy agreement. Property owners must settle any outstanding balances with us, and we will ensure the return of any deposits or pre-payments in accordance with the prevailing terms.

Should you wish to terminate your agreement before the end of the fixed term, early termination charges may apply as detailed in your agreement.

Any dispute arising from the termination of services will be resolved through our dispute resolution procedure, or ultimately through the courts of England and Wales, in accordance with our Governing Law clause.

Dispute Resolution

We aim to resolve disputes amicably. Users should contact us directly to find a solution before resorting to legal proceedings.

Contact Information

For any queries regarding these terms, please contact us at info@optimumprestige.com

Acceptance of Terms

By using our services, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.